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| **REQUEST FOR REFUND TO BANK ACCOUNT** |
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| Date:  |
| Full name of bank account holder: |
| Account number:IBAN:SWIFT:Bank name:Bank address: |
| Currency\*\* (CZK, EUR, PLN, USD): |
| Address of passenger\*:  |
| E-mail:  | Phone:  |
|  |
| Price of the ticket: |
| ID of ticket: |
| Reason: |
|  |
| For internal use: |

\* do not need to be filled

\*\*currency of bank account, i.e. currency in which it is possible to send the refund

*Extract from law regulation related to passenger claims under carriage contract:*

*Claims under carriage contract including fare refunds are to be applied for by the entitled passenger without any undue delay in accordance with the section 2553, subsection 3 of the law No. 89/2012 Coll., Civil Code, no later than within 6 months (does not apply for fare refunds associated with unrealized journeys due to obstacles on the passenger's side) from the day of realized or scheduled departure. Failure to comply with the deadline terminates such claim.*

*In accordance with the section 39 subsection 2 of Decree of the Ministry of Transportation No. 175/2000 Coll., on the transport rules for public rail and road passenger transport, a claim to refund fares will be processed no later than within one month from the day of receipt of the application.*